6 Months IT Helpdesk Support Internship
AKKIT0907

PLEASE READ CAREFULLY BEFORE CONTINUING.
ESPA or European Student Placement Agency is a recruitment agency whose goal is to find high quality internships for European students in the UK. We work closely with our host companies to ensure the positions provide students with a great experience, both professional and personal.

REQUIREMENTS: ESPA vacancies are open to all EU passport holders able to travel to the UK for an educational work placement, without the need for visa documents. You have to still be a student or have graduated in the last 12 months. Any student who is unsure of their visa situation should check with their university before applying.

BENEFITS: ESPA is free for students. Accommodation, utility bills, TV Licence, Internet Access and UK commuter travel to the place of work will be paid for by the host company. This will be sourced and managed on your behalf by ESPA. **These benefits have an approximate value of 600-700€ per month.**

There is no salary over and above the benefits offered, unless specifically stated.

To know more, please visit: www.espauk.com

The Host Company

This company is one of the largest engineering consulting service providers in Europe with over 11 000 employees. This company offers engineering services to some of the biggest players in the automotive, aerospace, rail and energy industries.

Role

This company's IT team is currently seeking a highly motivated candidate to help with daily IT helpdesk service.

Duration

6 months

Location

Bristol, the biggest city of the west of England, is a very young city where the company's team is keen to show you around.

Languages

English should be B2/C1

Application deadline:

As soon as the role is fulfilled. Please apply as soon as possible.

Start date

Flexible according to the student's academic schedule. Latest the beginning of September, 2015.

Tasks and Accountabilities

Provide front line IT support for both hardware and software issues for users requiring assistance by telephone, email or the helpdesk management system.

- Install and image computers.
- Repair IT equipment and replace parts.
- Support and train new users
- Comply with IT group procedures (backup, security, etc.)
- Manage stock (computer, phones etc.)
- Support and troubleshoot printers, hardware peripherals, smartphones and software.
- Assist with administrative duties from time to time

Essential Knowledge:

- Ability to work under pressure
- Ability to prioritise daily tasks
- Good at problem solving
- Good communication and organisation skills
- Fluent in English

Technical environment

- Windows XP, Windows 7, smartphones
- Office, Exchange, Lotus
- VOIP phones

How to apply

Please, send an email to jane.ma@espauk.com with the reference code **AKKIT0907** attaching your CV as a pdf file.

Are you eligible?

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